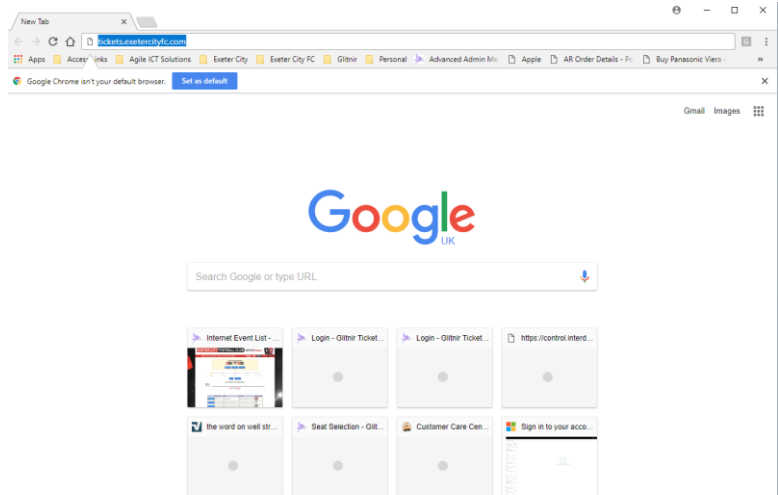


Buying WBA FA Cup Ticket On-line

1. Open Browser on PC or Tablet (Chrome, Edge, Safari, Internet Explorer etc),

enter Tickets.exetercityfc.com in the URL bar – press enter/return



2. Select the Buy Tickets button next to the FA Cup West Brom (H) game

You will need to enter the captcha code to proceed to the Login screen

Event Category	Details	Event Date	Event Information
Buy Tickets	Season 2017-18	Exeter	Saturday 30 December 2017 3:00 PM
Buy Tickets	2017-18 FA Cup	FA Cup West Brom (H)	Saturday 6 January 2018 3:00 PM
Buy Tickets	Season 2017-18	Coventry City	Saturday 13 January 2018 3:00 PM
Buy Tickets	Under 23 Cup	Hull City U23	Monday, January 22, 2018 7:00 PM
Buy Tickets	Season 2017-18	Yeovil	Saturday 27 January 2018 3:00 PM
Buy Tickets	Under 23 Cup	Sunderland Under 23 Cup	Sunday, February 11, 2018 2:00 PM

3. Enter your Login and password
This will be on the email about WBA tickets. If you have forgotten your password use the Request Password Reset and new one will be sent to the registered email address – also in the email.
If you are still having problems email tickets@ecfc.co.uk with your name and priority number and ask for temporary password

4. You will now see the Stadium Map and on the right the number of available tickets (a 20+ means more than 20). This example shows that only the Big Bank has tickets and no seats in the Main Stand are left. Click either the area on the Diagram (Blue Thatchers Cider BiG Bank) or the highlighted section on the right.

This will take you to screen that enables you to select the number of tickets you wish.

5. Enter the number of tickets wanted in the Quantity of Tickets Desired box and use the Add to Cart button. In the example we have added three tickets – if you try to order more than the maximum allowed the Buy Tickets buttons will disappear until you delete the number over the limit.

Use the Buy Tickets button to proceed to the Step to choose the type of tickets required (Adults, Senior, Under 18 etc).

6. Use the Discount/Adjustment drop down lists to choose the type of tickets required and finally use the Recalculate button to set the correct prices. When you are happy then use the Confirm Order to proceed to the payment screen.

7. At the payment screen you can check your order

Your delivery address and details are shown on the right.

This can be updated using the Update Account Button.

Also shown are the last 4 digits of your registered card.

If this is blank (as in the example) or you wish to change it; You must use the Update Account button to add your payment card details.

EXETER CITY FOOTBALL CLUB 2017/18 Season

Welcome to Exeter City's online ticket office **flybe THE TRUST**

1. Select Delivery type
 2. Check your order
 If you wish change or add extra tickets use the appropriate button.
 3. Submit Order - your card will be charged the final total.

1 2 3 4 5
 EVENT TICKETS CONFIRM PAYMENT COMPLETE

Cart Back To Event Pick New Event

Update Order
 Payment Type: Credit/Debit Card
 Delivery Type: Collect (Card Fee 50p)
 Submit Order

Billing Address
 Name: Mickey Mouse
 Address: St James Park
 Stadium Way
 City: Exeter
 State/Zip: DV EX4 6PX
 Phone/Cell: 01392 411243 /
 Card Type:
 Last4:
 Update Account

Shopping Cart

Info	Date/Time	Section/Details	Row	Seat	Product	Discount/Adjustment	Price
FA Cup West Brom (H)	Saturday 6 January 2018 3.00 PM	Big Bank	G/A	G/A	Ticket	£17 Senior	£17.00
FA Cup West Brom (H)	Saturday 6 January 2018 3.00 PM	Big Bank	G/A	G/A	Ticket	£8 Under 18	£8.00
FA Cup West Brom (H)	Saturday 6 January 2018 3.00 PM	Big Bank	G/A	G/A	Ticket		£20.00

Item Count: 3

Calculated Total:	£45.00
Shipping/Handling:	£0.50
Processing Fee:	£0.00
Tax:	£0.00
Final Total:	£45.50

Finally choose the Delivery (Post or Collect) and use the Submit Order button to place your order.

8. You will get an order confirmation screen and an email will be sent to the registered email address. The tickets team will process the order and put the tickets in the post or ready for collection.

If you have any problems please email tickets@ecfc.co.uk or call 01392 411243 Option 2 during office opening hours.