

Forwarding a Ticket

Log in to your ticketing account, and go to your order history, and select the ticket that you want to send to someone. Then click 'Forward'.

#EXE0053787 Wednesday, 11 December 2024 21:23 by Exeter City FC Box Office

✓

Exeter City vs Team Test

Thursday, 12 December 2024 15:00

Description	Type	Value
✓ Exeter City vs Team Test Section K Row H Seat 152 Gate 7 (Stadium Way) #3911	Main Stand Adult	£2.00

Total Order Value: £2.00
Item Value: £2.00
Total Items: 1 (1 selected)

Payments

£2.00 using Cheque
✓ complete at Wednesday, 11 December 2024 21:23

Download My Tickets

Forward

If you have a season ticket, click on 'show items', and then select the fixture on the drop-down.

show items

✓

Exeter City vs Huddersfield Town

Section Big Bank Standing | Big Bank Entrance (Gate 1 or Gate 3) | #4231

Big Bank Standing
Adult

£20.00
- £5.25 package discount

✓

Exeter City vs Wigan Athletic

Section Big Bank Standing | Big Bank Entrance (Gate 1 or Gate 3) | #4231

Big Bank Standing
Adult

£20.00
- £5.25 package discount

✓

Exeter City vs Wrexham

Section Big Bank Standing | Big Bank Entrance (Gate 1 or Gate 3) | #4231

Big Bank Standing
Adult

£20.00
- £5.25 package discount

✓

Exeter City vs Crawley Town

Section Big Bank Standing | Big Bank Entrance (Gate 1 or Gate 3) | #4968

Big Bank Standing
Adult

£20.00
- £5.25 package discount

✓

Exeter City vs Northampton Town

Section Big Bank Standing | Big Bank Entrance (Gate 1 or Gate 3) | #4968

Big Bank Standing
Adult

£20.00
- £5.25 package discount

Total Order Value: £177.00
Item Value: £177.00
Total Items: 1 (1 selected)

Payments

£177.00 using Cheque
✓ complete at Wednesday, 11 December 2024 21:25

Forward

You can send the ticket to someone in your Friends and Family list, or, if it is for someone not listed, you can add a supporter if you know their details. You will need their name, and their email address or account number (ECFC0000000 – remember the ECFC part).

If you are unable to make the fixture, and do not have someone to give it to, you can donate the ticket back to the club, who will offer your ticket to a supporter who does not usually get the opportunity to come to a match, through the City for All scheme. Once you make your selection, select 'Forward Tickets'.

Forward Tickets

Forwarding your ticket to another fan will post your ticket to them and will notify them that they have a ticket to accept. Once the person you have forwarded your tickets to has accepted, your tickets will be transferred permanently into their account.

What am I forwarding?

- Exeter City vs Team Test | Main Stand | K | M | 152 | Gate 7 (Stadium Way) | 3911 | **£2.00**

Who am I forwarding to?

Choose another fan to forward your tickets to:

☒ **Donate Tickets to Club**

☐ Test Account (ECFC00)

☐ OR lookup/add a different customer

Forward Tickets

Cancel

You will then see the confirmation on your screen that it has now been forwarded. **At this point, your ticket can no longer be scanned as a valid ticket at the turnstiles.**

If you want to take the ticket back, click on 'Cancel Posting'. **Once the other supporter has accepted your ticket, you cannot take it back.**

Receiving the Ticket

If you are a recipient of the ticket, you will receive an email to notify you that a supporter has sent you a ticket.

Log in to your ticketing account to accept the ticket. You will then have the chance to update the concession type if you need to and pay the difference at the checkout. **Please note that if a season ticket is forwarded on, the recipient will need to pay the price difference to a matchday ticket.**

For example, if a seated season ticket is forwarded to another adult, the recipient will need to pay the £6.83 difference.

Tickets Forwarded To You

This is a list of tickets that have been forwarded to you. If you would like to accept a forwarded ticket, add it to your cart and checkout. If there is anything additional to pay, you will see this at the checkout. You can then receive the tickets via your chosen delivery method.

Please add these to your cart and checkout to receive these forwarded tickets.





Exeter City vs Team Test

Thursday, 12 December 2024 15:00

Description	Type	Value	Price type	Add To Cart >
<input type="checkbox"/> Exeter City vs Team Test Delivery A >	Main Stand Adult	GBP2.00	Senior 65+ (£2.00) 	

At the checkout, select the delivery type (e-ticket or physical), and then select 'Pay' (even if there is no charge to pay). Then you will receive your ticket!

1. Review the items in your order and select your delivery method

	Exeter City vs Team Test Thursday, 12 December 2024 15:00 1 x Senior 65+ @ £0.00 Remove	Select Delivery Method <input checked="" type="radio"/> eTicket By Email - Free  <input type="radio"/> Apple Passbook by Email - Free  <input type="radio"/> Google Wallet by Email - Free  <small>to Test Account</small>
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3. Agree to the terms and conditions of sale, check the order value and confirm payment

Payment Summary Items: £0.00 Per Item Fees: £0.00 Per Item Discounts: £0.00 Order Discounts: £0.00 Order Fees: £0.00 TOTAL £0.00	Confirm Order <input checked="" type="checkbox"/> Please agree to the Terms & Conditions of sale <div> Pay: £0.00</div>
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